

## The Challenge

Offshore Rigs International (corporate identity withheld at the company's request) is one of the leading offshore oil and gas drilling contractors in the world with over 50 offshore rigs servicing domestic and international markets. The Company is based in Texas and is publicly traded on the New York Stock Exchange.



spam solution in late 2003. The exponential increase in the number of unsolicited junk email messages that employees were receiving had become a major drain on productivity. IT management had become hard-pressed to find a solution. After reviewing a

number of solutions available at the time, the IT Manager, immediately saw the potential in a solution based upon the emerging technology behind Sender Validation and automatic White Listing.

## The Solution

SpamLion, Inc.'s Sender Validation Gateway<sup>™</sup> was deployed on the Windows 2000 Server platform using IBM hardware. After a 45-day trial period the gateway cut down the number of unsolicited messages to almost zero. In fact, the only spam-related incident that the Help Desk now received was to find the source of the "single spam" that reached an inbox. The solution provides protection for over 650 mailboxes on an Active Directory Exchange domain.

## The Results

SpamLion has solved a huge problem. No longer are the users inundated with unauthorized email. The biggest complaint with large amounts of junk email is that relevant business emails inadvertently get deleted. This is no longer a problem.

SpamLion is an extremely hands off product. Once it has been installed and configured, it just runs. The end users get to take control of how their junk email is dealt with and the IT department is not constantly managing the software. It's a WIN-WIN! The users feel empowered and the IT department is not burdened with additional tasks. SpamLion is truly a low cost of ownership solution

Recently, Offshore Rigs International upgraded to Windows Server 2003 with absolutely no problems encountered with the Operating System or SpamLion. The SpamLion Technical Support organization provided a quick-turnaround solution that was found in the Global Address List (GALSync) module. "I don't get turnaround like that from any vendor that I do business with." Software upgrades are easy and fast. "I did it myself. It took about 5 minutes." SpamLion continues to provide first-class service when called upon. "If you are not using this product - you should be. I like to go home at night and not worry about email."

Typical Feedback
From: Michael
Sent: Tuesday, February 10, 2004 7:29 AM
To: Terry
Subject: RE: OK its up and running
Thank you, thank you, and thank you.
Only one question man. Where will I get my Viagra and
girls with now?
This will be so nice. Especially on trips to remote
destinations where connections are not fast and there is so
much time spent sifting through the (spam) to get to the
Offshore Rigs business related e-mails. I know all of us
appreciate your diligence in getting this product tested,
purchased and live. We all owe ya one. Mike
WIKE